

## Waiting on staff (part time)

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Casa Hotel is an independently owned 4-star hotel. The hotel offers an outstanding dining experience in our 2-rosette award winning Cocina Restaurant and our authentically Spanish Barca Bar. We use the finest cuts of meat and produce which arrive directly from the owner's farm on the outskirts of Chesterfield. Our beautiful sister hotel, The Peak Edge Hotel is based on the outskirts of Chesterfield towards Matlock and is right on the edge of the Peak District National Park.

### **Who we are looking for: -**

Are you a vibrant, outgoing, confident team player with a passion for customer service who wants to join a fantastic team with a family feel? If so, this is the job for you.

As part of our Cocina restaurant team, you will be the friendly face of the restaurant giving our guests a seamless and memorable experience on every visit by helping them settle in, making them feel welcome and comfortable and helping them explore our menus.

We are looking for **Part Time Waiting On** team members who bring a natural sense of pride to

Ideally, you'll have at least 1 year previous experience in the hospitality industry working in a fast paced restaurant.

This role includes:

- Ensuring that all guests receive prompt, friendly, efficient service.
- Ensuring all guests receive a warm greeting and farewell.
- Anticipating guest's needs and responding accordingly.
- Ensuring that all guests receive a high quality product.
- Maintaining a high standard of cleanliness in the restaurant and the unit as a whole.
- Performing all opening, running and closing procedures as dictated by the manual and the duty manager.
- Using the correct procedure when ringing food and drink through micros.
- Displaying an attitude of sincerity and concern when listening to guest feedback
- Being courteous and understanding with colleagues and guests alike.
- Displaying a responsible attitude when performing all financial aspects of your role
- Understand and implement the company ethos.
- Being on time and in the correct uniform for every scheduled shift.
- Performing any reasonable task as requested by the manager.
- Full uniform will be provided.

### **What we will offer you: -**

- Competitive salary
- Flexible shifts including weekends
- Pension Scheme
- Staff Discounts
- Free parking
- Lunch provided on duty

- We encourage personal progression and development via formal hospitality training and qualification opportunities where available. We also offer apprenticeships.

***Casa hotel deal with all our recruitment in house. Please no agency calls or emails.***