

## GUEST DIRECTORY



### WELCOME TO CASA HOTEL

On behalf of the entire team at Casa Hotel, we would like to extend a warm welcome and thank you for choosing to stay with us.

We are delighted to have you as our guest and look forward to making your stay as comfortable and enjoyable as possible. Should you require any assistance during your visit, our reception team is available 24 hours a day and can be reached by dialling 0 on your in-room telephone.

Within this guide, you will find helpful information about our facilities, dining options, and services available throughout your stay. Of course, this is your time to relax, so we invite you to enjoy the hotel in whichever way suits you best.

We hope you have a wonderful stay with us.

Warm regards,

*The Team at Casa Hotel*

P.S. share your stay with us on social media @casahotels



## YOUR ROOM

At Casa Hotel, our rooms are designed to offer a peaceful and comfortable retreat, allowing you to relax and unwind.

### Refreshments

You will find a selection of tea and coffee in your room, along with fresh milk from a local farm stored in the fridge. Complimentary bottled water is also provided for your convenience.

A kettle and Nespresso machine are provided in the room for your convenience. To operate the Nespresso machine, please fill the tank, insert and secure a pod, and then press the button once it turns white. Any additional pods are available at reception for a fee of £1 per pod.

### Air conditioning

Your room features an all-in-one air conditioning system designed for your comfort. We recommend using Auto mode, which automatically adjusts the heating and cooling as required. If you need any assistance, please contact reception.

### In-room essentials

A hairdryer is provided in the top drawer of the dressing table, and each room also includes an iron and ironing board. If any of these items are missing or not working properly, please contact reception and a member of the team will be happy to help.

### Do not disturb

If you would like to enjoy a lie-in or take a nap during your stay, please make use of the Do Not Disturb sign. There is no need to be concerned about check-out, as it is available until 11am each day.

### Late check-out

Late check-out may be available at a cost and is subject to availability. Please contact reception for more information.

## HOUSEKEEPING

Housekeeping is available daily and can provide fresh towels and linen as required. In support of our sustainability efforts, bed linen will be changed every third day of your stay, while towels will be replaced if left in the bath or shower.

Have you forgotten any toiletries? Please contact reception on (0) to request from our selection of stay essentials. We also provide shampoo, body wash, and lotion from Velve for use during your stay. Please note that some items may incur a small charge.

If you require additional pillows or bedding, please contact reception for extra pillows, blankets, or hypoallergenic options. A member of our team will be pleased to assist with your request.

## LAUNDRY

For extended stays, we offer a laundry service for your convenience. Please place any laundry or dry cleaning, along with the completed price list found in your room, into the laundry bag provided. Items may be taken to Reception or collected on request before 9:00am, for return by 5:00pm the following day. Please note that this service is outsourced.

## THE IMPORTANT BITS

### EMERGENCY & FIRE

Your safety is top of our priorities. Please familiarise yourself with the notice on the back of your door and take a moment to locate your nearest fire exit. This will be shown on the instructions on the back of the door.

In the unlikely event that you encounter a fire, please raise the alarm by activating one of the break glass alarm points located next to the emergency exits. If you are in your room, you may call reception on 0 to inform them, but only if it is safe to do so.

If you hear a fire alarm, leave your room immediately using the nearest accessible exit and proceed to the assembly point indicated on the diagram located on the back of your door.

- Close the door of your room
- Do not stop to collect any personal belongings
- Do not shout or run – this only causes panic
- Do not use the lift
- Do not re-enter the building until advised it is safe to do so by the fire marshal. Please study the above carefully and ensure that you know what to do in the event of an emergency.

## NON-SMOKING

Casa is a non-smoking hotel. Should you wish to smoke, designated smoking areas can be located outside the hotel. Unfortunately, smoking in our rooms will result in a non-refundable penalty charge of £100 to compensate for the bedroom being deep cleaned, so we'd rather you didn't.

## TELEPHONE RATES

You are welcome to use the in-room phone. To contact reception, please dial (0), or to reach another room, dial (2+) followed by the room number. If you would like to make external calls, please note that charges will apply, ranging from £1 for local off-peak calls to £7.60 for international peak time calls.

## USEFUL THINGS TO KNOW

### SECURITY

A safe for your valuables is provided in every room and is located in the wardrobe. Please note that any items left in the safe are stored at your own risk. Be sure to lock your door and keep your room key secure at all times.

### PRINTING & POSTING

If you require any of the below printing or posting services during your time with us, please contact reception by dialling (0)

Printing; 10p per A4 sheet.

Posting; We can post your mail at the standard charges.

Post gets sent daily.



### NEWSPAPERS

If you would like a newspaper delivered to your room in the morning, please contact reception to arrange this. Please note that there is a charge for newspapers.

### ELECTRIC VEHICLE CHARGING

If you need to charge your electric vehicle, we have four Pod Point chargers available in the car park outside the main reception. Please download the Pod Point app and follow the provided instructions. Charging is managed by a third party and cannot be reserved in advance. We kindly request that guests move their vehicles once charging is complete to allow other guests to use the charging points.

### RECEPTION

Our reception is available 24 hours a day. You can reach reception by dialling 0 or by calling +44 (0)1246 245 999 and selecting option 1. Alternatively, you may email us at [reservations@casahotels.co.uk](mailto:reservations@casahotels.co.uk)

## LOCAL ATTRACTIONS

With so many possibilities to explore and discover in this beautiful part of the world, we've suggested just a few of the most iconic local attractions below. Head over to our website or ask a member of our reception team for additional ideas, from exploring the Heights of Abraham to other local recommendations.



### Chatsworth Estate

Discover Chatsworth, a historic house at the heart of the Peak District. The estate features a Grade I listed house and stables, a stunning 105-acre garden, a picturesque 1,822 acre park, a family-friendly farmyard and adventure playground, and one of Europe's most significant private art collections.



### Haddon Hall

Step into Haddon Hall, one of England's finest examples of a medieval manor house. With its beautifully preserved interiors, striking architecture and enchanting gardens, Haddon Hall invites visitors to step back in time and experience the charm and history of centuries past.



### Bakewell

Set on the banks of the River Wye and known for its charming stone buildings, medieval bridge and historic courtyards. Famous for its happy accident, the 19th-century Bakewell Pudding, the town offers delicious treats and a chance to experience a true slice of English history.



### Stanedge Golf Club

Tee off at Stanedge Golf Club, a course that promises a memorable golfing experience. With a mix of moorland and parkland terrain, Stanedge presents a true challenge, where rugged moors meet green fairways, creating a unique experience for every golfer.



## DINING AT CASA

### Cocina Restaurant

At Cocina, we embrace the spirit of Spanish social dining, with a menu that celebrates exceptional food, fresh local ingredients, and the pleasure of sharing dishes together. Our menu features a selection of delicious small plates, tapas, and grilled meats, creating a relaxed and sociable dining experience for any occasion.

Cocina is the only steakhouse in Derbyshire equipped with both a Jospier grill and a DRY AGER® cabinet, allowing us to offer a truly distinctive dining experience in Chesterfield, where traditional techniques meet modern creativity.

Our specialist dry-ageing cabinet allows us to mature our own rare-breed Belted Galloway beef on site, sourced directly from our Walton Lodge Farm Estate, just four miles away in the Derbyshire countryside. This exceptional level of quality and traceability sets Cocina apart, making it a destination for true steak enthusiasts.

## OPENING TIMES

### Breakfast

Start your day with a freshly prepared breakfast made using locally sourced ingredients, including produce from our own Walton Lodge Estate. Breakfast is served from 6:30am to 9:30am, Monday to Friday, and from 7:30am to 10:30am on Saturdays and Sundays.

### Dinner

Enjoy Spanish-inspired dining from 6:00pm to 9:30pm, Monday to Saturday. Our open-fire cooking gives every steak a rich smoky flavour, using high-quality cuts including home-reared rare-breed Belted Galloway beef from Walton Lodge Farm Estate. Please note that Cocina Restaurant is closed on Sunday evenings.

### Barça Bar

Barça Bar offers a vibrant, welcoming space for relaxed dining and socialising throughout the day. Whether you are meeting friends for coffee, enjoying a light lunch, or unwinding with evening cocktails, it provides a stylish yet comfortable setting for any occasion.

As a more casual alternative to Cocina Restaurant, Barça Bar serves a relaxed menu alongside a carefully curated drinks selection, including classic and signature cocktails, premium spirits, beers and lagers. By day, it is ideal for coffee or lunch with friends or colleagues; by evening, booth-style seating creates a more intimate space to enjoy handcrafted drinks and dishes from the bar menu.

## OPENING TIMES

Barça Bar is open late throughout the week. From Monday to Saturday, we are open from 9am until late, with food served from 9am to 9:30pm. On Sundays, the bar is open from midday until late, with food served from midday to 9:30pm.

### Room Service

Our room service menu includes a selection of favourite dishes, available to order directly to your room 24 hours a day. Scan the QR code below to view our menus, check opening times, and book a table at Cocina Restaurant or Barça Bar. While the restaurant and bar are open, dishes from those menus can also be ordered through room service, with a late-night menu available during quieter hours.



Scan to view our menus  
and book a table.



**PEAK EDGE HOTEL**  
RED LION RESTAURANT

If you are after something a little different; visit our sister property – Peak Edge Hotel and Red Lion Restaurant. A 4 star boutique hotel on the edge of the Peak District, with cosy corners, roaring log fires and exceptional food.

Darley Road | Stone Edge | Chesterfield | Derbyshire | S45 0LW  
Tel: 01246 566142 | [www.peakedgehotel.co.uk](http://www.peakedgehotel.co.uk)

